



October 27, 2016

EX PARTE VIA ECFS

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: *Joint Petition of Anthem, Inc., Blue Cross Blue Shield Association, WellCare Health Plans, Inc., and the American Association of Healthcare Administrative Management for Expedited Declaratory Ruling and/or Clarification of the 2015 TCPA Omnibus Declaratory Ruling and Order, CG Docket No. 02-278.*

Dear Ms. Dortch:

On October 25, 2016, the undersigned, representing WellCare Health Plans, Inc. ("WellCare"), met via teleconference with several members of the Federal Communications Commission ("FCC"), including Mark Stone, Deputy Bureau Chief, Consumer and Governmental Affairs Bureau; Kurt Schroeder, Chief, Consumer Policy Division, Consumer and Governmental Affairs Bureau; John B. Adams, Deputy Chief, Consumer Policy Division, Consumer and Governmental Affairs Bureau; and Kristi Lemoine and Richard Smith, Attorney Advisors, Consumer Policy Division, Consumer and Governmental Affairs Bureau. Joining me also at the meeting were Vincent Frakes and Aaron Maguregui from WellCare; and Mike Merola and Michael McMEnamin, of Winning Strategies Washington.

At the meeting, we discussed the WellCare Health Plans, Anthem, Inc., Blue Cross Blue Shield Association, and the American Association of Healthcare Administrative Management ("Joint Petitioners") petition seeking clarification of the regulation of the use of health plan member telephone numbers under the Telephone Consumer Protection Act ("TCPA"). Primarily, the discussion focused on the recently completed Notice and Comment period in this proceeding and the status and timetable of a FCC decision.

We again urged the FCC to act expeditiously on the Joint Petitioners' request, especially given the overwhelming support for their Petition within the docket. As a managed healthcare provider, it is a critical public policy goal to provide effective and efficient care to at-risk populations. A clarification by the Bureau would lift the unnecessary and unintended burden from this vital industry.



In accordance with Section 1.1206(b)(2) of the Commission's rules, this letter is being filed electronically with your office. Please contact the undersigned with any questions in connection with this filing.

Respectfully submitted,

/s/

Michelle G. Turano
Vice President, Public Policy &
Government Affairs

Cc: Mark Stone
Kurt Schroeder
John B. Adams
Kristi Lemoine
Richard Smith